This privacy policy discloses the privacy practices for Remodel Health (www.remodelhealth.com). This privacy policy applies solely to information collected by this website. It will notify you of the following:

What personally identifiable information is collected from you through the web site, how it is used and with whom it may be shared.

What choices are available to you regarding the use of your data.

The security procedures in place to protect the misuse of your information.

How you can correct any inaccuracies in the information.

The staff of Remodel Health takes the privacy of our users' data very seriously. Remodel Health developed and manages the systems supporting this site. All data is retained in an encrypted format.

Information submitted to Remodel Health through our website is used exclusively to assist in health insurance purchasing recommendations and plan enrollment. Remodel Health does not sell or lease any of your information to other entities.

At Remodel Health, we use secure protocols in the transmission of data entered into our site from your PC to our servers. Any personal information collected is stored in a manner that is not available to the public and its accessibility within our company is restricted to ensure that information is only accessible to individuals with a valid and authorized business purpose. Employees who violate either privacy or security policies are subject to disciplinary action, possible termination and civil and/or criminal prosecution.

### Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email or other direct contacts with you. We will not sell or rent this information to anyone.

We will use your information to respond to you regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to enroll in a health or dental insurance plan.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services or changes to this privacy policy.

#### Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

See what data we have about you, if any.

Change/correct any data we have about you.

Have us delete any data we have about you.

Express any concern you have about our use of your data.

### **Enrollment**

We request information from you on our enrollment page. To enroll in an insurance plan through us, you must provide contact information (like name and mailing address) and financial information (like credit card number, expiration date). This information is used for billing purposes and to complete your enrollment. If we have trouble processing an order, we'll use this information to contact you.

## **Sharing of Collected Information**

We partner with insurance companies to provide coverage for our users. When users sign up for these services through our site, we will share names, billing information or other contact information that is necessary for the third party to provide the health insurance coverage requested. These parties are not allowed to use personally identifiable information except for the purpose of providing these services.

### Surveys and Contests

From time-to-time, our site requests information via surveys or contests. Participation in these surveys or contests is completely voluntary and you may choose whether or not to participate and therefore disclose this information. Information requested may include contact information (such as name and shipping address), and demographic information (such as zip code, age level). Contact information will be used to notify the winners and award prizes. Survey information will be used for purposes of monitoring or improving the use and satisfaction of this site.

As a company, we take precaution to protect your personal information in a manner that provides reasonable assurance of the privacy and security of your data; however, no method of data transmission over the internet or method of electronic storage is 100% secure. As such, we cannot guarantee absolute security.

# Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (including demographic information like name, address, phone number, social security number, date of birth, etc.), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

### Cookies

We use "cookies" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

#### Links

This web site contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other sites that collect personally identifiable information.

### **Updates**

Our Privacy Policy may change from time to time and all updates will be posted on this page.

f you feel that we are not abiding	by this privacy policy, you	should contact us imm	nediately via telephone a	at 844-748-3240.	