

## **Electronic Records Disclosure and Consent Agreement**

### **Your Consent to Electronic Records**

Please read this Electronic Records Disclosure and Consent agreement carefully. "We", "us" and "our" refer to Remodel Health. "You" and "your" refer to the person providing this consent. By accepting this agreement, you consent to the use of electronic signatures, electronic records and to receive all required disclosures, agreements, notices, and other information ("Communications") from Remodel Health in electronic form.

### **Scope of Consent**

Your consent applies to all current and future interactions with Remodel Health, including:

- Account opening documents
- KYC/CIP verification
- Transaction confirmations and periodic statements
- Regulatory notices
- Account Communications and notices (ie: changes in terms)

This consent will remain in effect unless you revoke it.

### **Your Right to Obtain Paper Copies**

You will have the opportunity to print out and retain a copy of all the documents that you review or sign as part of this transaction.

### **Updating Contact Information**

It is your responsibility to provide us with accurate and complete e-mail address, phone number and other contact information, and to maintain and update any changes in this information. We are not responsible for any communications you do not receive if we sent them to your e-mail address, phone number, or other contact information that we have on file for you.

You may update your contact information with us at any time by contacting us by e-mail at [care@remodelhealth.com](mailto:care@remodelhealth.com).

### **Hardware and Software Requirements**

To access and retain records electronically, you will need the following:

- A device with internet access
- An up to date browser that supports secure connections (e.g., Chrome, Safari)
- Adobe Acrobat Reader or similar software to view PDF files
- A valid email address

"Up-to-Date Version," means a version of the software that is currently being supported by its publisher.

### **Withdrawal of Consent**

You may withdraw your consent to receive communications electronically at any time by contacting us by e-mail at [care@remodelhealth.com](mailto:care@remodelhealth.com). Your withdrawal of consent will result in the termination of services and closure of your account.

## **Requesting Paper Copies**

You may request paper copies of any electronic record by contacting us by e-mail at [care@remodelhealth.com](mailto:care@remodelhealth.com). Any request for paper copies will not be treated as a withdrawal of your consent to receive documentation electronically. We will not charge you a fee for any paper copies you request.

## **Consent Acknowledgment**

By selecting "I Agree," you confirm that

- You have read and understood this Electronic Records Disclosure and Consent Agreement
- You can access and retain electronic Communications
- You affirmatively consent to use electronic records and signatures