Dear Employee,

We're excited to share that the latest update to the Remodel Health platform includes a number of enhanced payment capabilities designed to improve the overall administration and employee experience.

As part of this Platform update, we are moving to a new banking partner, Highnote. As Remodel Health moves to this new banking partner, the payment method for your insurance premiums will be migrated under your employer's account. This transition will mean your payment account with Remodel Health's current Sponsor Bank will no longer be needed to fund your insurance premium payments.

These updates are designed to streamline user experience for processing your monthly premium payment with your carrier.

There are a couple important notes we want to make you aware of:

- Action Needed: Please provide consent for Remodel Health to close your individual payment account and migrate your monthly insurance premium payment to be paid under your employer's account at Highnote.
- Payment migration will be completed at a later date and additional communications will be provided in the coming months as the account closure date approaches.
- As we transition your payment method under your employer, you may receive a notice from your carrier. There is no action required. Rest assured that your monthly premium payment is being processed as expected.
- This will not interrupt the monthly payment of your insurance premiums.

We're here to support you through this transition. If you have any questions please reach out to your Customer Success Representative at care@remodelhealth.com.

Thanks!

Remodel Health

By checking the box below, I provide consent for Remodel Health to close my current payment account and migrate my monthly insurance premium payment under my employer's account. Additional communications will be provided at a later date to prepare for account migration.I consent to account closure and payment migration.

Remodel Health is a financial technology company, not a bank. Banking services provided by Bangor Savings Bank, Member FDIC.