REV 6/2026

Privacy Notice

FACTS: WHAT DOES BANGOR SAVINGS BANK DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Credit history and credit scores

How?

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information, the reasons Bangor Savings Bank chooses to share, and whether you can limit this sharing.

Reasons we can share your personal information	Does Bangor Savings Bank share?	Can you limit this sharing?
For our everyday business purposes – such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes – to offer our products and services to you	Yes	Yes
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes **–** information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes – information about your creditworthiness	No	We don't share
For nonaffiliates to market you	No	We don't share

To limit our sharing

- Call 1.877.226.4671
- Email: bangorsupport@bangor.com

Please note:

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions? Call 1.877.226.4671

Who we are

Who is providing this notice?

Bangor Savings Bank

What we do	
How does Bangor Savings Bank protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal and state law. These measures include encryption of data at rest and in transit, computer safeguards, secured files and buildings, and rolebased access controls. Internal access to customer information is restricted to employees who require access to provide service to our customers and is subject to periodic access reviews. We also maintain an Incident Response Plan to respond to security incidents appropriately.
How does Bangor Savings Bank collect my personal information?	We collect your personal information, for example, when you • open an account or deposit money • make a wire transfer or apply for a loan • use your credit or debit card We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.
Why can't I limit all sharing?	Federal law gives you the right to limit only • sharing for affiliates' everyday business purposes–information about your creditworthiness • affiliates from using your information to market to you • sharing for non-affiliates to market to you State laws and individual companies may give you additional rights to limit sharing.
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account.

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies. • Our affiliates include Bangor Bancorp, MHC, our parent company, and Bangor Wealth Management of New Hampshire LLC, a wholly-owned subsidiary of Bangor Savings Bank .
Non-affiliates	Companies not related by common ownership or control. They can be financial and nonfinancial

	companies. Bangor Savings Bank does not share with non-affiliates so they can market to you.
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you. • Bangor Savings Bank does not jointly market.

Other Important Information

For California Residents Only: Under California law, we will not share information we collect about you with companies outside of Bangor Savings Bank, unless the law allows. For example, we may share information with your consent, to service your accounts, or to provide rewards or benefits you are entitled to. We will limit sharing among our companies to the extent required by California law.

For Maine Residents Only:

Bangor Savings Bank complies with the Maine Security Breach Notification Act and will provide required notices to customers and regulators in the event of certain data breaches, consistent with state law.

For Nevada Residents Only: Nevada law requires we provide the following contact information: Bureau of Consumer Protection, Office of the Nevada Attorney General, 555 E. Washington St., Suite 3900, Las Vegas, NV 89101; Phone number: 702.486.3132; email: aginfo@ag.nv.gov; Bangor Savings Bank, 24 Hamlin Way, Bangor, ME 04401.

For Vermont Residents Only:

We will not disclose information about your creditworthiness to our affiliates and will not disclose your personal information, financial information, credit report, or health information to nonaffiliated third parties to market to you, other than as permitted by Vermont law, unless you authorize us to make those disclosures.

Third-Party Providers:

When you access Bangor Savings Bank products through a partner, Bangor Savings Bank requires these partners to follow contractual and regulatory obligations, including data protection, security, and confidentiality measures, to safeguard your personal information.

Additional information concerning our privacy policies can be found at www.bangor.com or call Bangor Support at 1-877-226-4671.